

April 15, 2008

## LIMITED WARRANTY:

SARGENT warrants that its products sold under the "SARGENT" trade name in the United States of America are free from defects in workmanship and materials under normal use and service. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-SARGENT products or parts.

This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of SARGENT®, in tort or contract whether under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time period listed below, after delivery to the original purchaser.

- T-Zone (11-Line), Bored-In Lever Lock 10 years
- 1130, 1331, 1431, 268, 269, 278, 281, 421, 351 Series Closer Body 10 years
- 9200/8200/7800, Mortise Lock 10 years
- 10L, Bored-In Lever Lock 7 years
- 7000/7900 Series Vertical Rod Lock 5 years
- 80/90 Series Exit Device or Trim 5 years
- Overhead Holders & Stops 5 years
- 7L, Bored-In Lever Lock 5 years
- 8 Line, Bored-In Knob Lock 3 years
- 20/30 and P800 Series Exit Device or Trim 3 years
- All Electromechanical and Electronic Products 2 years
- All other SARGENT products 1 year

## **Warranty for Cylinders Factory or Field Combinated:**

Cylinders shall be periodically lubricated depending on environmental conditions. Dry graphite, molybdenum disulfide or Polylube(trademark) are recommended. Petroleum based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be missed with dry lubricants.

## **Warranty for Cylinders Field Combinated:**

- 1. Keys shall be cut to the SARGENT<sub>®</sub> key bitting specifications required for the particular keyway and depth system.
- 2. All pin lengths shall be selected according to prevailing factory standards.
- 3. Original SARGENT<sub>®</sub> cylinder components, including pin tumblers and key blanks, shall be
- 4. We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to SARGENT<sub>®</sub> standards.

## **Keying Systems:**

All bittings shall be originated or authorized by the SARGENT<sub>®</sub> Key Systems Department to be compatible with one another in a specific type of cylinder (conventional, security, high security, interchangeable core, removable core) and within a particular keying system.

SARGENT® will not pay for the cost of repair performed other than in accordance with this warranty.

Refer to our Returned Goods Policy regarding the return of a product or component part believed to be defective as covered by this warranty. A brief description of the defect will be required. Product will be examined upon return. In the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced.

THIS WARRANTY IS INLIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. SARGENT MANUFACTURING COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY.

SOME STATE DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

SARGENT<sub>®</sub>Manufacturing Company