



139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

LIFETIME WARRANTY

*Locks (exceptions: 2500 Series and 3600 Series), Closers (exceptions: 5400 Series), Exit Devices (exceptions: 4700 Series), Roton (exceptions: Electric), Stainless Steel Continuous Hinges (exceptions: Electric), Architectural Hinges including 3-Knuckle (exceptions: Electric, ECCO, Spring Hinges and 2-Knuckle Hinges).

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products which the Company sells under the Hager name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of the useful life of the building in which originally installed.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company, as covered in these limited warranties, will not cover the costs for the removal and reinstallation of products, shipping and freight expenses required to return the product, or any other related incidental, or indirect punitive damages. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS PROVIDED BY THE COMPANY GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.



139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

TWO-YEAR WARRANTY

8300 Series Low Energy Power Operators (8318, 8319, 8321) and 8400 Series Low Energy Operators (8418, 8419, 8420, 8421, 8422, 8423).

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products identified above which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of two years from date of delivery.*

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company, as covered in these limited warranties, will not cover the costs for the removal and reinstallation of products, shipping and freight expenses required to return the product, or any other related incidental, or indirect punitive damages. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.

139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

THREE-YEAR WARRANTY

*All Euroline products including Mortise Lock Bodies, Levers, Cylinders, Door Controls, Patch Fittings and Architectural Hinges.

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products identified above which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of five years from date of delivery.*

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company, as covered in these limited warranties, will not cover the costs for the removal and reinstallation of products, shipping and freight expenses required to return the product, or any other related incidental, or indirect punitive damages. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.



139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

ONE-YEAR WARRANTY

*Electrified Products including 8200 Series Auto Operators, Sliding Door Hardware, Trim and Auxiliary, Electric Modifications on Locks and Exit Devices, ECCO Hinges, Pivots, Residential Hinges, Electric Architectural Hinges, Spring Hinges, 2-Knuckle Hinges, Air Transfer Hinges, Roton Electric Hinges, and Electric Stainless Steel Hinges.

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products identified above which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of one year from date of delivery.*

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company, as covered in these limited warranties, will not cover the costs for the removal and reinstallation of products, shipping and freight expenses required to return the product, or any other related incidental, or indirect punitive damages. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.

139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

ONE-YEAR FINISH WARRANTY

*Exceptions 10B - No Warranty on Steel Architectural Hinges.

Subject to the limitations of liability set forth below, Hager Companies ("Manufacturer") warrants to the original purchaser ("Purchaser") of all products with the exception of 10B (the "Products") that were purchased through a Manufacturer-authorized distributor, that the Product, when applied in accordance with all Manufacturer instructions and for the purposes intended, will not chip, peel or tarnish for one year following the date of application. This warranty excludes chips, peeling or tarnish caused by scratches or abrasions, incorrect application, misuse, abuse or deterioration of the Product due to the use of paints solvents and other chemicals. THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY MANUFACTURER WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.

In the event of a failure within the applicable warranty period, Purchaser should send the Manufacturer, at the address set forth below, a written notice which identifies the Product, its application and the nature of the claimed defect. Upon receipt of such notice, Manufacturer will inform Purchaser where to ship the Product, shipping charges prepaid, for examination. In the event that such examination reveals a defect covered by this warranty, Manufacturer will either replace the Product or refund the original purchase price, as determined in Manufacturer's sole discretion. This is the sole and exclusive liability of the Manufacturer under this warranty or otherwise.

MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL MANUFACTURER'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCT GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL MANUFACTURER'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THE PRODUCTS OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost or capital or loss of damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the laws of the State of Missouri, without regard to its conflicts of law principles. Manufacturer and Purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the Products.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.



139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

FIVE-YEAR WARRANTY

*2500 Series Locks, 3600 Series Locks, 4700 Series Exit Devices, 5400 Series Door Closers, and 6000 and 7000 Series Overhead Door Holders and Stops, and Thresholds and Weatherstripping.

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products identified above which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of five years from date of delivery.*

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company, as covered in these limited warranties, will not cover the costs for the removal and reinstallation of products, shipping and freight expenses required to return the product, or any other related incidental, or indirect punitive damages. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be emailed to Hager Companies, at techconnect@hagerco.com within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.



139 Victor Street
St. Louis, Missouri 63104
800-255-3590 main
314-772-4400 main
314-772-0744 fax
www.hagerco.com

10B FINISH WARRANTY STATEMENT

Note: Hager only warrants US10B finish over brass or bronze base material. If steel base material is necessary, Hager recommends US10A lacquer finish.